

## Observation

Kelsey walks into the room ahead of her mum who says, 'we've got to go home, come here please'. Kelsey swings her arm forward as if she is throwing something and goes to the corner of the room with her head down, crying. She says she doesn't want to go. Her mum asks her where something is and Kelsey looks and watches as her mum walks around the room.

Kelsey's mum is trying to put a scarf on her. Kelsey tries to pull it off and rubs her eyes whilst crying; her mum says, 'don't kick me' and pins Kelsey into the corner with her arm. Kelsey pushes her mum hard and cries out loudly as her mum gets her coat. Kelsey hits her mum. She is looking directly at her. Her mum tells her to stop it whilst holding her away with her left arm. When Kelsey hits her again, her mum says, 'not round the face' and Kelsey hits her mum once more.

Kelsey is pulling on her mum's coat calling out 'mummy' as they walk down the road. When her mum says 'no' and shakes her head, Kelsey walks in front of her. Her mum continues to walk without responding to Kelsey's request.

Kelsey is on the floor and her mum is trying to pull her up by her coat. When her mum says 'I'll leave you here in a minute' Kelsey doesn't move. Kelsey's mum pulls her upright by her coat, but Kelsey doesn't stand up. When her mum walks off down the road leaving her behind, Kelsey runs after her with her tongue out before running away from her mum back up the road. She is smiling and looking at her mum as she goes. Her mum chases after her. There are a number of cars on the road.

Kelsey's mum has put her shopping bags down and Kelsey is crawling along the pavement. When her mum says 'no you're not crawling along the road, get up please', Kelsey continues to crawl away.

Kelsey's mum is holding on to her by the hood on her coat. Kelsey is crying angrily saying 'let me go' as she both hits her mum and holds on to her coat. Kelsey's mum yanks her hood and then stumbles off the pavement a little.

Kelsey is crouched down whilst her mum holds her by the hood of her coat. Her mum tells her to 'stand up and walk properly please'. When Kelsey doesn't stand up, her mum says, 'right you stay on the floor then' and lets the hood go and walks away.

Kelsey and her mum are walking down the road again. Her mum has her by the hood and Kelsey is crying angrily and hitting her mum who says, 'don't hit me please'. Kelsey twists round a number of times so her hood is round her neck.

Kelsey lays on the floor and looks up to the camera.

At the front door Kelsey stands still as her mum opens the lock. She looks round fleetingly and starts to go, but then turns back and goes in the door ahead of her mum.

Kelsey's mum is sitting on a chair with some leaflets as Kelsey repeatedly pushes against her. Mum stands up and takes her to the bottom step of the stairs. Kelsey screams loudly when on the step and pushes her head into her mum, who holds Kelsey's arms down. Kelsey looks at her mum before she headbutts her again. She is crying loudly and looks like she might be sick at one point.